

Can FRAUD happen to your multifamily business?



Consequences of fraud



Reputational damages



Increased evictions



Wasted time on applications and touring



Financial loss

\$5-10k average cost per fraud incident

ID fraud



156

Fake IDs were caught per CheckpointID client in 2023

Applicant fraud

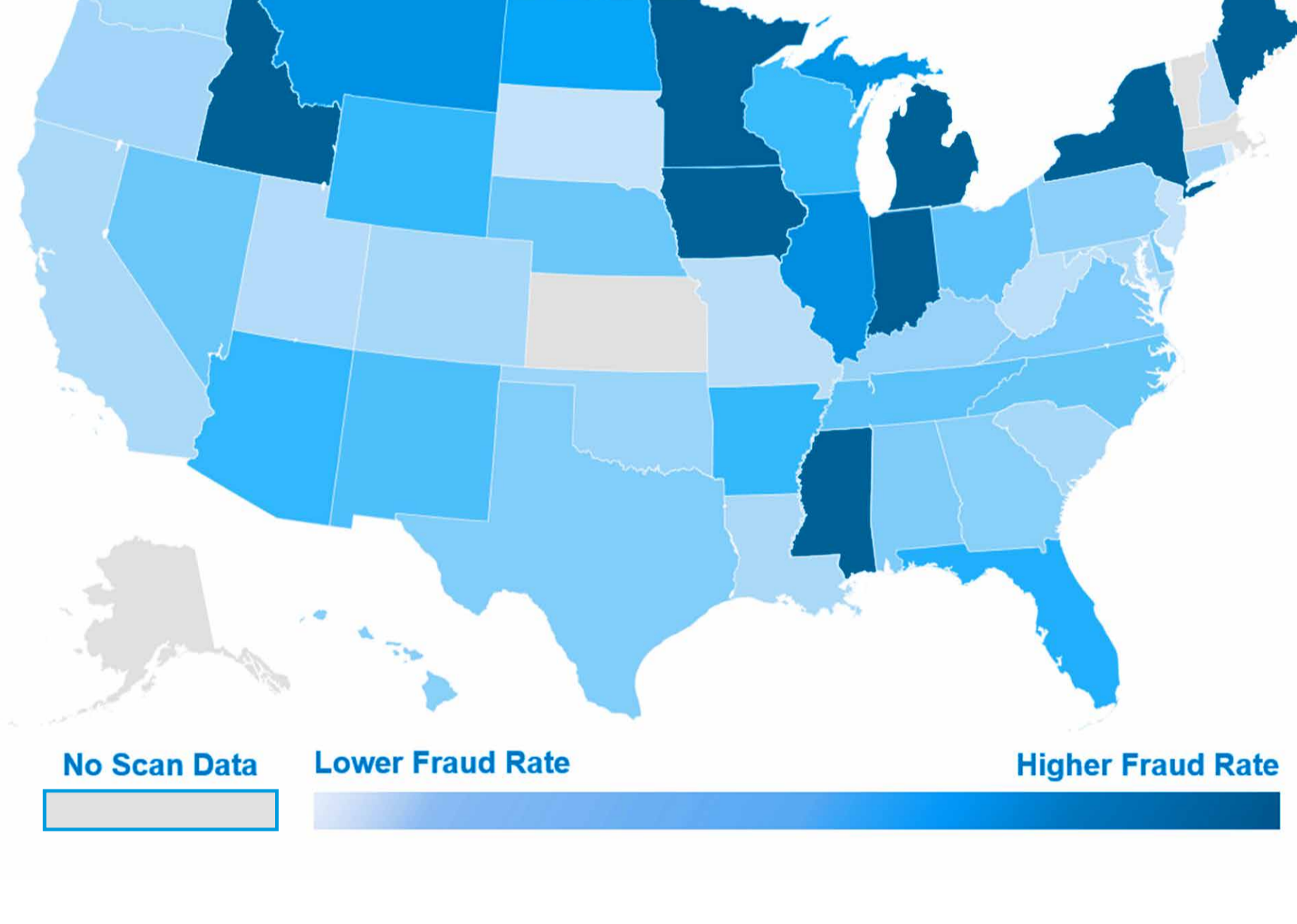


70%

Experienced some form of ID fraud in 2023

Where is fraud affecting multifamily communities?

EVERYWHERE.



Rate of fraud by state based on 4.6 million scans completed by CheckpointID from September 1, 2023 – August 31, 2024.

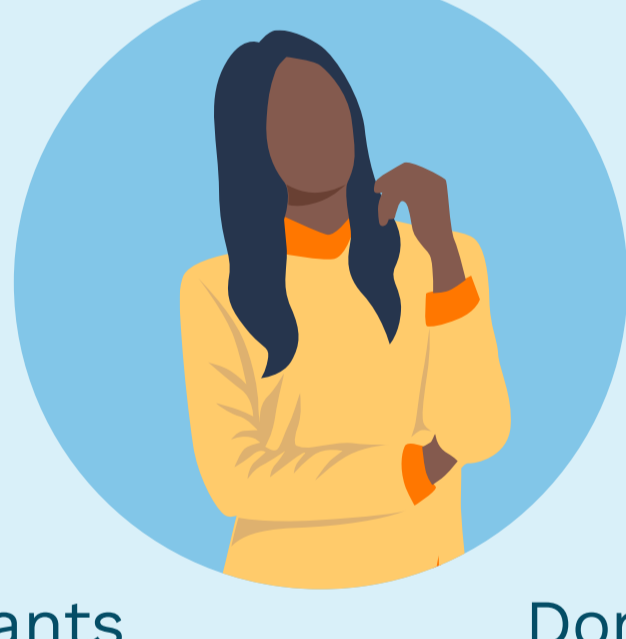
Where is fraud trending?

71%

Experienced an increase in fraudulent applications and payments in the past 12 months

24%

Of their eviction filings were due to fraudulent applications and subsequent failure to pay rent



84%

Have seen applicants falsifying or fabricating paystubs, employment references, or other income documentation

33%

Don't use any formal tools and rely on manual processes to catch fraud

Can you trust applicant-provided income information??

Three most common ways property managers identified fraudulent applicants

1

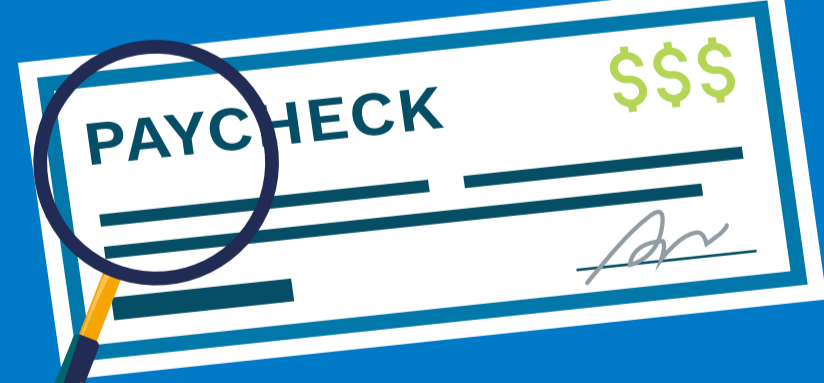
Validating proof of employment

2

Verifying proof of income

3

Applicant sent a fake paycheck/ paystub



Checklist

Quick tips for identifying fake paystubs

- Incomplete address, such as missing the state
- Round number of hours worked, which is unlikely for hourly workers
- No overtime pay listed for a role subject to federal overtime laws after 40 hours per week
- Duplicated information by co-applicants, such as the same employee ID number of pay data
- Pay dates are for abnormal periods, not two full weeks or bi-monthly
- Phone number does not belong to the business
- Year-to-date calculations and overtime rate are illogical

Protect your communities, your residents, and your assets.

Learn more about MRI Living's tools to combat fraud and reduce risk.

Schedule a risk assessment today

Don't go it alone. Let us help you get just what you need!

Your job keeps expanding but the hours in the day don't. MRI has your back with technology that helps you run a tighter ship without sacrificing your personal life in the process. And it's all flexible enough to work together, separately, or alongside your existing property tech.

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Statistics compiled from the following sources: Multifamily Executive (MFE), National Multifamily Housing Council (NMHC), TransUnion, and CheckpointID, an MRI Software Company

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